

Store/return policies

Due to the handmade nature of our product, size, color, and shape may vary slightly. If for any reason you are not happy with these items, we will gladly exchange or refund them. Shipping costs are not refundable. Items must be returned in its original box and packaging materials.

Village Pottery ships in stock items within 5 to 7 business days. Out of stock items ship 7 to 14 business days. Please call for availability or for rush orders.

Other

All dinnerware ships within 7 to 14 business days.

All broken and damaged product must be claimed within 7 days. Please keep all boxes and packaging materials with product.

**Retail store
(530) 529-4478
651 Main Street
Red Bluff, CA 96080**

**office/ studio
(530) 221-2766**

**Store hours
Tue-Fri 10:00am – 5:30pm
Sat 10:00am – 5:00pm
Closed Sun & Mon**